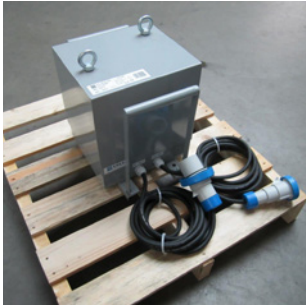


How to prepare a consignment for return

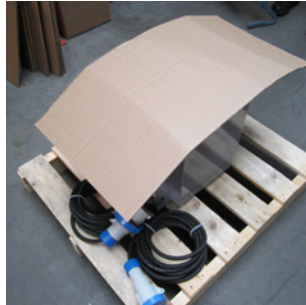
Dear Customer,

We are happy to assist you with the process of returning purchased goods. A number of tips on preparing a product for return are provided below.

1. Large products



Place the product upright on a pallet



Protect it with cardboard



Strap or screw it securely to the pallet



Wrap the product and the pallet with protective plastic film

2. Small products



Place the product in a box



Protect it with polystyrene



Fill the box with polystyrene pellets



Close and completely seal the box

3. Things to avoid!



Poorly packaged products



Damaged products